



FOR LIFE'S JOURNEY

ANNUAL REPORT | 2021



**DENVER HEALTH
FOUNDATION™**

Imagine...

a city where all individuals, families, and neighborhoods experience widespread and vibrant health.

Envision...

a city that has overcome the economic and social barriers to wellness that limit a person's and community's ability to achieve their potential.

Picture...

a community of neighbors who celebrate and invest in their connections to one another, and where philanthropy serves as a springboard to healing during life's challenges.

This is Denver Health's vision...

for transforming the health and well-being of our community.

Denver Health Foundation donors make this groundbreaking work *possible*.



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A Message from the Board Chair and Executive Director

More than 160 years ago, visionaries in Denver saw a hospital as the anchor of a community—a hub of care for their neighbors when they were most in need. For nearly two centuries Denver Health has remained steadfast to that vision, serving the most vulnerable people in our community. Denver Health Foundation channels community support for Denver Health, allowing the philanthropic contributions of individuals, foundations, and corporations to enable this crucial work.

We Are an Anchor Institution

Denver Health is a place-based, mission-driven organization. It is also a \$1.8-billion-dollar organization employing more than 7,800 people. Denver Health is committed to using its size, permanence, and economic power to invest in local and equitable hiring, purchasing, and community partnerships to improve the physical, social, and economic well-being of its community.

We Expand Access to Care

Denver Health treats one-third of Denver's population. With 95% of Denver Health's primary care patients living at or below 200% of the poverty line, we provided \$315.6 million in uncompensated care in 2021. Expanding access to essential, high-quality health care—regardless of the patient's ability to pay—is at the heart of Denver Health's mission.



We Address the Root Causes of Health and Well-Being

Only 25% of a person's health is determined by their genetic predisposition and the clinical care they receive, whereas 75% is a result of social and economic factors, such as where they are born, the income they earn, the quality of education they receive, and access to nutritious food. These are important root causes of health and well-being—also known as social determinants of health. Denver Health provides comprehensive health, social, and economic solutions that address these issues.

The ongoing public health, human rights, economic, and political challenges within our society highlight the need to reimagine health for our community and commit to lasting transformations in access, equity, and outcomes for our neighbors. Denver Health Foundation is grateful to our donors for believing and investing in the programs and services that make a difference in so many people's lives.

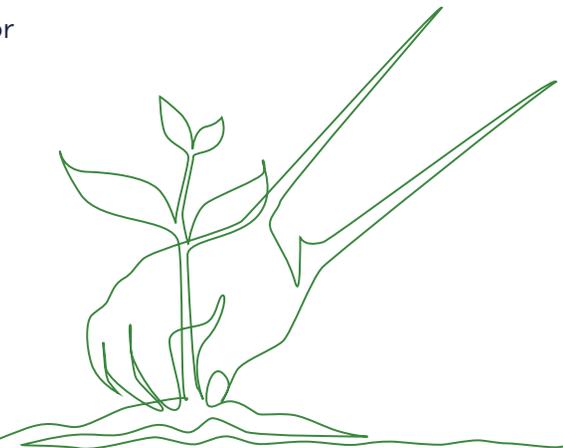
With great appreciation,



Joshua Hanfling
Denver Health Foundation Board Chair



Crystal Potter Rivera
Denver Health Foundation Executive Director



Expanding Access to Care

From our new Outpatient Medical Center to our mobile health centers and telehealth initiatives; from our hub-and-spoke models of treatment and recovery to our school-based health centers, community clinics, and the Denver Health Paramedic Division; from urgent care to the Denver Health emergency department: the adjacent graphic shows the various ways Denver Health is bringing integrated health care to Denver residents throughout the city.

At a time when people are struggling financially due to the COVID-19 pandemic and global economic factors, expanding access to care is vital to the health of the Denver community.

Of the 1,320,944 total services provided to patients in 2021...

667,214 were outpatient visits at our 10 community health centers

257,019 were calls to our Denver Health Nurseline

122,194 were 911 calls answered by the Denver Health Paramedics

168,559 were visits to the adult and pediatric emergency department and five city-wide urgent care locations

Denver Health's comprehensive, integrated care options cover more than just "sick" care. We provide dental health, behavioral health, primary care, specialty care, preventative medicine, and more—meeting people where they are with a full suite of mind-body health care services. Since Denver Health provides these services regardless of the patient's ability to pay, we delivered \$315.6 million in uncompensated care in 2021. Government funding does not keep pace with the clinical care and innovation needed for our growing city; **Denver Health Foundation donors make this essential work possible.**





An innovative health care system that is a model for success in the nation.

TRUE NORTH

Change the world by transforming the health of our patients and community.

VALUES

EXCELLENCE - We are better every day.

COMPASSION - We care for everyone.

RELENTLESSNESS - We fight for everyone.

STEWARDSHIP - We use resources responsibly.

LEARNING - We educate the next generation.



Denver Health is bringing integrated health care to Denver residents throughout the city.



The COVID-19 pandemic impacted the people of Denver in myriad ways, and Denver Health rose to the challenge.

When patients couldn't come to us in 2020 due to quarantines and shut-downs, Denver Health responded by going mobile and virtual. As many people continued to stay home in 2021, cancer screenings saw a significant drop in utilization.

But thanks to a \$50,000 grant from the American Cancer Society and the National Football League,

Denver Health launched a community-wide effort to re-engage lapsed patients and increase access for even more community members, through enhanced patient navigation, help with out-of-pocket expenses and transportation, and by bringing our Women's Mobile Clinic directly to under-resourced communities.

COVID-19 has also been particularly hard for the more than 6,000 people experiencing homelessness who sought treatment at Denver Health in 2021. To reach this vulnerable population, Denver Health's Outpatient Behavioral Health Services team partnered with a local homeless shelter to provide virtual behavioral health services, allowing for peer support and for providers to evaluate and treat trauma, mental health challenges, and substance misuse, while eliminating some of the previous barriers to care.

A generous gift from former Denver Health Board Chair Anne Warhover made this possible.

Data from this pilot project will help create pathways for the program to expand to other shelters and homeless programs in the city—central to Denver Health's goal to provide care to everyone in the community, no matter their circumstances.

"I am grateful that we have Denver Health—such a high-quality, mission-driven mental health provider in our community that can reach the people experiencing homelessness in Denver."

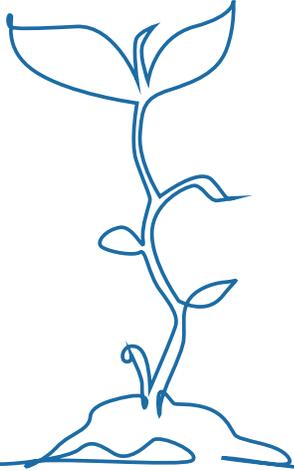
~ ANNE WARHOVER



The COVID-19 pandemic also illuminated—and exacerbated—twin crises of mental health and substance use disorder (SUD). These have been fueled by a complexity of issues such as increased stress, anxiety, isolation, grief, and job losses, combined with a shortage of mental health providers to meet the community’s need.

Denver Health Foundation received a generous gift of \$750,000 from a member of our Board of Directors in 2021 to establish the Center for Addiction Medicine (CAM) Academy, where addiction experts are training providers from across the region to deliver essential, trauma-informed addiction medicine care for persons with SUDs. These expertly trained practitioners will permeate the community, helping to increase access to mental health and SUD treatment not just at Denver Health, but throughout the entire region where it is needed.

Over \$400,000 in support from The Colorado Health Foundation created another cross-sector, collaborative hub-and-spoke medical response—this one to the Afghanistan humanitarian crisis and refugee newcomers to Denver, providing health care screenings to more than 900 people arriving in Denver from the war-torn country. This funding was vital in allowing Denver Health to quickly and nimbly stand up a network of clinics that could screen, evaluate, and link patients to ongoing care that addressed their specific and unique needs.



Denver Health synthesized the knowledge and talents of an enormous cross-section of our staff—including nurses and medical assistants, interpreters, emergency preparedness staff, and mental health providers for both patients and the Denver Health employees providing direct services. This dynamic and adaptable approach is a model not just for extraordinary events like the arrival of refugees, but for the everyday upheavals that our community faces.

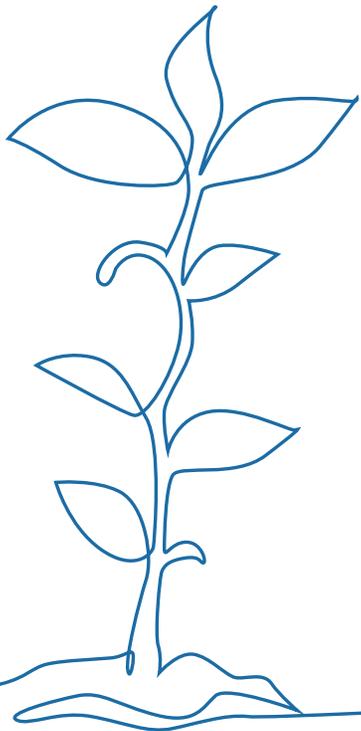
Denver Health’s 19 school-based health centers—Denver Health Pediatrics at Denver Public Schools—expanded operations in 2021 after Denver Health received

\$30 million in federal assistance through the American Rescue Plan.

This allowed our school-based health centers to meet pent-up demand and provide more access to care, including expanded telehealth and mental health services to children.

The school-based health centers also expanded the community’s access to COVID-19 vaccinations through vaccine clinics for eligible youth and their families thanks to a \$50,000 grant provided by Caring for Colorado through its “Together We Protect” funding stream. The clinics were held at various schools in neighborhoods with low vaccination rates among residents ages 12-17 and included a successful youth-led outreach and education campaign in each community.

Denver Health vaccinated more than 162,000 people in 2021, including 29,000 children, with 20% of pediatric vaccinations administered in the school-based clinics. Nearly 4,000 adults were also vaccinated at the schools.





Denver Health believes that when health care is the appropriate response, we should provide our community with services that match its needs.

And, finally, the launch of the STAR (Support Team Assisted Response) Program—a collaboration among Denver Health, WellPower, the Denver Police Department, the Denver Department of Public Health and Environment, and the Caring for Denver Foundation—allows licensed behavioral health professionals and Denver Health Paramedics to respond to emergency mental health calls, rather than law enforcement. This approach helps to destigmatize mental health treatment and deliver approachable, effective care when it is needed. It is one of the only programs like it in the country, and its success serves as a national model for replication.



Addressing the Root Causes of Health and Well-Being

Denver Health Foundation helps donors with diverse interests make a comprehensive impact on the social, economic, and physical health and well-being of the greater Denver area by serving as a hub of resources that addresses the social determinants of health.

The conditions in which people are born, grow, live, work, and age—shaped by the distribution of money, power, and resources at global, national, and local levels—can have a positive or negative effect on a person's overall well-being.

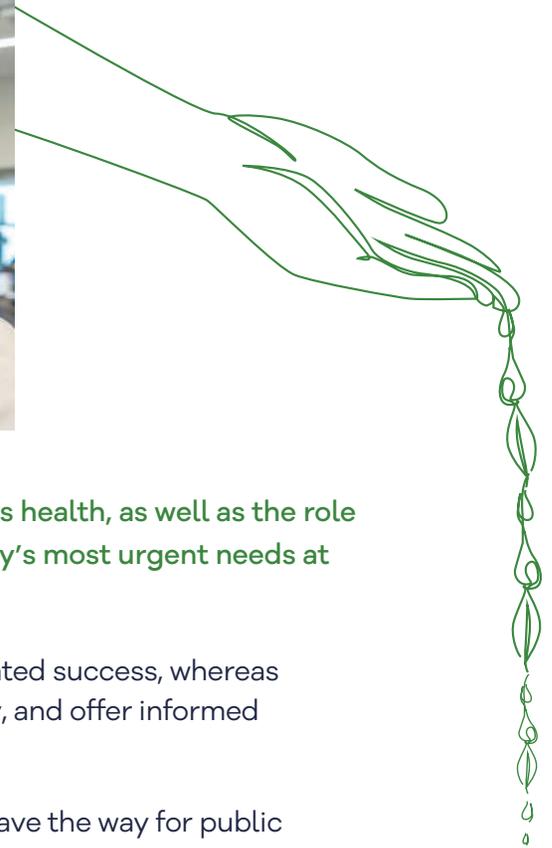
Denver Health, the beating heart of our city, treats patients every day who are impacted by these disparities.



Unsafe neighborhoods, racism, lack of affordable housing, food insecurity, and barriers to transportation are some of the social determinants adversely impacting Denver Health patients. Lower-income neighborhoods in Denver—where most of our patients reside—experience higher rates of cancer, heart disease, hypertension, diabetes, asthma, depression, and a multitude of other conditions and diseases that lead to a lower quality of life.

In the U.S., life expectancy can vary by 15 years from person to person, depending on their social risk factors.





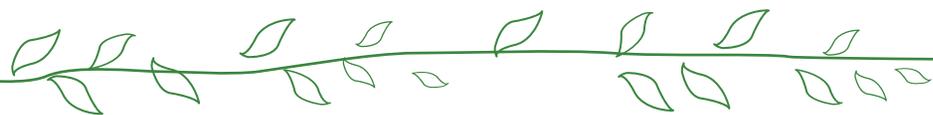
Denver Health understands the interconnectedness between social determinants and a person's health, as well as the role philanthropy can play to springboard innovative, upstream solutions to confront our community's most urgent needs at the root of the issues.

Government funding is typically reserved for programs and services that have already demonstrated success, whereas private foundations and individual donors have greater flexibility to listen closely, think creatively, and offer informed support at the forefront of initiatives.

By helping to get new solutions off the ground and achieve proof of concept, philanthropy can pave the way for public funding to follow, which yields monumental results when the two sources of support are combined.

In the following pages, we invite you to learn more about other life-transforming contributions.

Philanthropic giving is key to planting the seed for Denver Health programs and services that transform our city, state, and region.



Philanthropy has been instrumental in establishing Denver Health's Center for Equity, Diversity, and Opportunity (CEDO) and its three components: the Workforce Development Center, the Office of Health Equity, and the Equitable Procurement Initiative.

Recognizing that economic well-being is arguably the most influential social determinant of health, the Workforce Development Center is the embodiment of Denver Health's commitment to fighting poverty. Over the next two years, the Workforce Development Center will provide training, professional and personal development, and wraparound services to approximately 480 Denver Health employees who are at the base of the wage scale. This is consistent with Denver Health's longstanding commitment to education, but significantly expands our reach to aspiring health care professionals across the city, state, and region.

Dedicated to addressing financial instability, the Workforce Development Center promotes economic mobility as foundational to an overall healthy life.



Only through philanthropy could Denver Health have created CEDO, and philanthropy will be its life source as it becomes established in our system. What started as an idea is blossoming quickly into tangible outcomes thanks to investments made in 2021 by donors who believed in Denver Health’s vision. Support from individuals like Denver Health’s own Dr. Rocio Pereira and institutions like the Roots & Wings Foundation, the Cigna Foundation, and Robert Wood Johnson Foundation, have set the Center for Equity, Diversity, and Opportunity on a path to transforming the economic health and well-being of our community.

The excellence of our health care system provides the fertile ground that allows our root causes work to flourish. In 2021, Denver Health earned notable accolades, including:

Most Socially Responsible Hospital in Colorado

– LOWN INSTITUTE

14th Most Socially Responsible Hospital in the United States

– LOWN INSTITUTE

Top Hospital in Colorado for Racial Inclusivity

– LOWN INSTITUTE

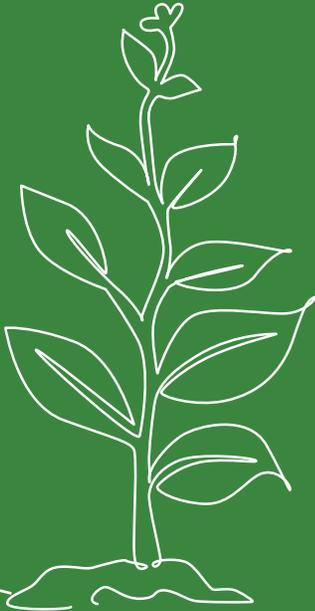
Platinum Status

– STATE OF COLORADO’S HEALTHY HOSPITAL COMPACT

Adult Emergency Department Lantern Award

– EMERGENCY NURSES ASSOCIATION

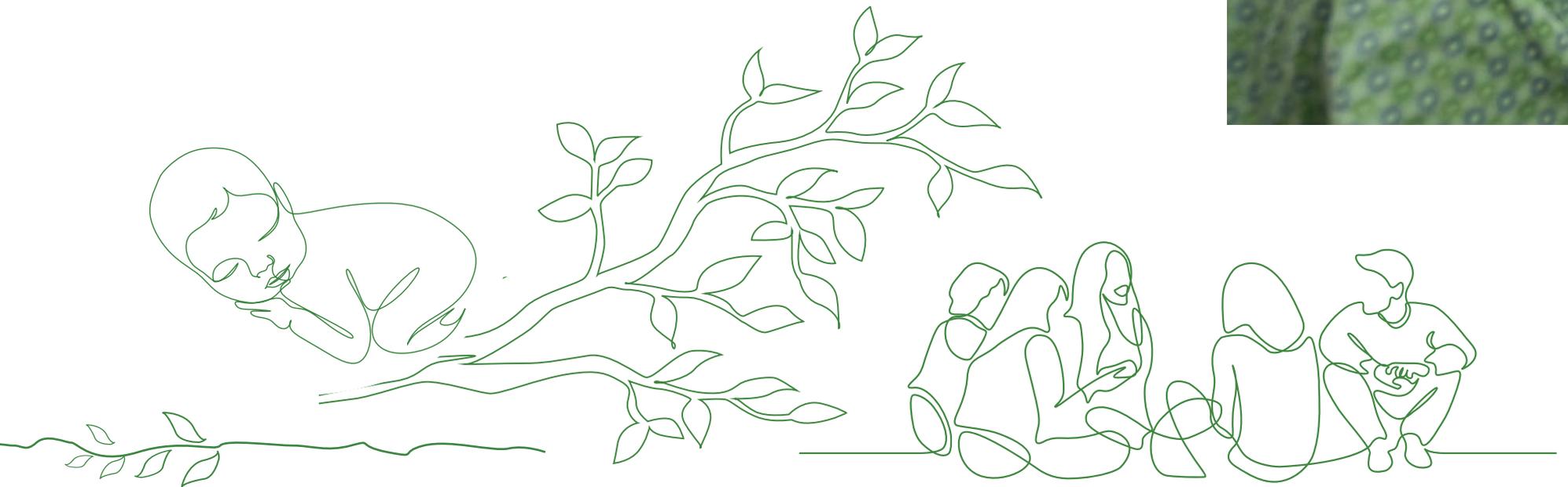
- Colorado’s second-largest site of graduate medical education, Denver Health trained 1,004 University of Colorado residents and fellows, 67 Saint Joseph’s Hospital residents, 83 Denver Health physician residents and fellows, and 45 Denver Health non-physician residents in 2021.



The course of a person's health starts before birth. With Denver Health delivering one-third of babies in Denver—mostly to patients who are vulnerable due to physical, social, or economic factors—the organization has long offered programs and services to ensure that every newborn receives a strong foundation for a healthy life.

Programs like Newborns in Need and Reach Out and Read have been cornerstone programs at Denver Health for years. Denver Health offers much more for children and their families in addition to these longstanding programs. One example is the Denver Health Doula Program.

The Denver Health Doula Program (DHDP) provides devoted, equitable service for families delivering their babies at Denver Health, while training volunteers to become certified doulas.





A doula provides emotional, physical, and educational support during pregnancy, labor, and the postpartum period.

Thanks to philanthropic investments, Denver Health has expanded the Denver Health Doula Program; implemented perinatal and infant mental health services; operates 19 school-based pediatric health centers around the city; and provides pediatric emergency and urgent care services, and our Child Life Program.

The DHDP is proving to be extremely impactful. **With an emergency cesarean rate of 4%—compared to 31.8% nationally—this program is showing promising signs that it can be a national model.**



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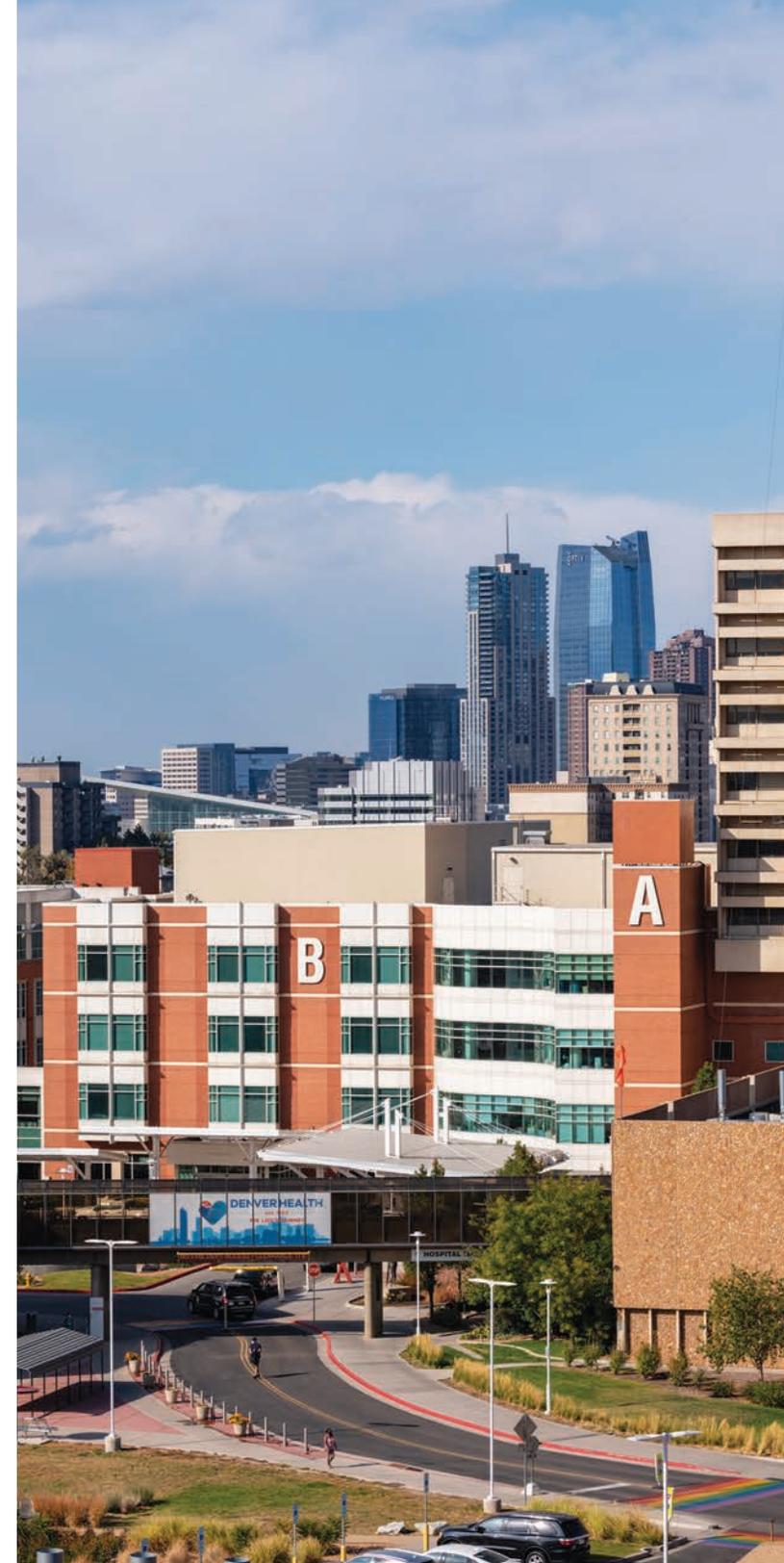
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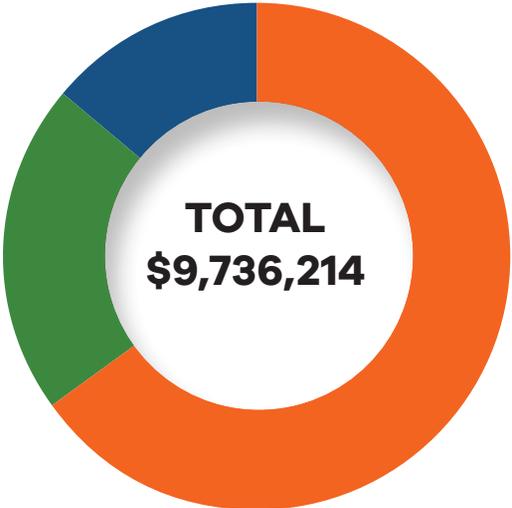
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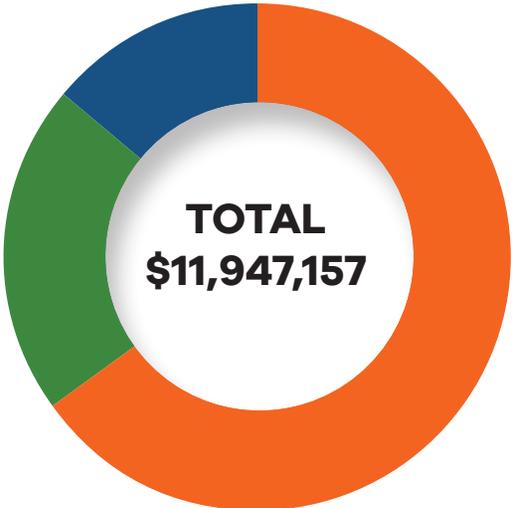


FINANCE REPORT



2021 EXPENSE BY CATEGORY

- Program Expense: \$6,352,378
- Management and General Expense: \$2,050,983
- Fundraising Expense: \$1,332,853



2021 REVENUE BY DONOR

- Contributions and Grants: \$5,633,630
- In-Kind: \$4,409,880
- Earned Interest: \$1,903,647



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Give online: denverhealthfoundation.org/donate | Contact our donor support team: **303-602-2970**



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